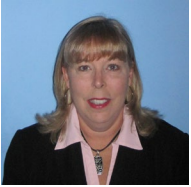




National Association of Presort Mailers

<http://www.presortmailer.org>

Kathleen J. Siviter, Asst. Executive Director



Kathleen J. Siviter was selected as Assistant Executive Director of the National Association of Presort Mailers (NAPM) in February 2018, and prior to that provided consulting services to the NAPM for several years. The NAPM was established in 1984 and is comprised of business members with objectives supporting the development of a more effective and efficient mailing supply chain.

Prior to her position with NAPM, Ms. Siviter was President of Postal Consulting Services, Inc. (PCSi) which provides consulting services to industry associations, businesses, and suppliers within the mailing industry. Before she formed PCSi in 2000, Ms. Siviter served for seven years as Vice President for the Association for Postal Commerce (PostCom). She also worked for the U. S. Postal Service for eleven years, including a two-year management training program, where she received two years of in-depth and hands-on training as a manager in each functional area with increasing levels of responsibility. Ms. Siviter received a *Special Achievement Award* from then Postmaster General Tony Frank for her work on a letter automation initiative. For the latter part of Ms. Siviter's USPS career, she served in the Office of Classification and Rates (OCRA) at USPS headquarters.

Ms. Siviter over the years has been closely involved with the Mailers Technical Advisory Committee (MTAC), and in 2007 she served as the industry co-chair for the MTAC workgroup tasked with forming recommendations for modern service standards and performance measurement under the Postal Accountability and Enhancement Act (PAEA). In February 2008, Ms. Siviter was awarded the prestigious Lee Epstein Award by PostCom, in recognition of her exemplary work on behalf of the business mailing community.

Ms. Siviter has presented on a wide variety of topics at events including National Postal Forum general session, PostalVision, numerous Postal Customer Council (PCC) events, MTAC meetings, mailing industry association meetings, and numerous webinars and podcasts. She has also authored numerous white papers, reports and articles and continues to publish a quarterly report on USPS service performance.

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